



## How to Submit a Planning Objection in Bermuda

Using the Department of Planning's Self-Service Portal

### Step 1: Visit the Planning Portal

Visit: <https://planning.gov.bm>

Click on the **Customer Self-Service** link to access the portal.

Direct link ([click here](#)): <https://planning.gov.bm/index.php/customer-self-service/>

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NOTES (CSS)

**Customer Self Service (CSS)**

Submit an application or pre-consultation, review existing applications, request a building inspection and use our fee calculator.



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(CSS)



# Customer Self Service (CSS)

In January 2020, the Department of Planning implemented paperless applications with EnerGov, an information management system developed by Tyler Technologies.

The Customer Self Service (CSS) is an online self-service portal, offering a convenient way to submit applications, schedule inspections and view documentation. The CSS provides online tools for effective communication throughout the application process.

Need help? Email [csshelp@gov.bm](mailto:csshelp@gov.bm)

[!\[\]\(92fe6ec8c8b0011d3746d04c5962f469\_img.jpg\) Click Here to Register a CSS Account](#)



**CSS Home Page**  
  
Login or Register a New Account

**Search**  
  
Search Public Records for Permits and Plans

**Apply**  
  
Application Assistant for Permits and Plans

**Map**  
  
View the Planning Zones and search for public records by address or parcel number

## Step 2: Log In or Create an Account

If you already have an account, [log in](#).

If not, click [\*\*“Register”\*\*](#) and create an account using your email address.



## Step 3: Find the Application You Wish to Object To

Once logged in:

1. Click ["Search Public Records"](#).
2. Enter the reference number **P0157-25** or the address **Southlands** in the search bar.
3. Locate and click the relevant application (note: it may appear on page 2).

Direct link ([click here](#)):

[https://planningenergov.gov.bm/EnerGov\\_Prod/SelfService#/plan/074c0749-1ed1-4d2b-b76a-c57c66848b2f?tab=subrecords](https://planningenergov.gov.bm/EnerGov_Prod/SelfService#/plan/074c0749-1ed1-4d2b-b76a-c57c66848b2f?tab=subrecords)

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Good Morning [REDACTED]

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REVISIONS, RENEWALS OR APPEALS

Submit a Revision, Renewal or Appeal from the Sub Records section of the original Permit or Plan.

You will need to be logged in. If you do not see the option to Apply for a Revision, Renewal or Appeal in Sub Records, please email [csshelp@gov.bm](mailto:csshelp@gov.bm) and include the Permit/Plan number in your email.

COMMENT ON A PLANNING APPLICATION

Please refer to the Department's guidance note for [Commenting on Planning Applications](#), should you wish to object or make representation on a current planning application.

PAYMENTS

Please continue to submit payments using the methods outlined on your invoice. Unfortunately, we are unable to accept payments online via the CSS at this time, but that feature will be coming soon! Thanks for your understanding.

My Account

Click here to access your account information.

Search Public Records

This tool can be used to search for existing permits, plans, and inspections.

BUILDING PERMITS

Apply for a Building Permit

PLANNING PERMISSION

Apply for Planning Permission

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Public Information

Search All for  Exact Phrase



## Step 4: Submit Your Objection

1. Scroll to the “Remaining Sub-Records” section at the bottom of the application page.
2. Click the blue “Apply” button next to “Planning Application Objection”.
3. Follow the on-screen instructions to complete your submission.  
*(Note: This step requires you to be logged in.)*

Remaining Sub-Records

Type	Action
Conservation Management Plan (Mandatory)	<button>Apply</button>
Plan Renewal	<button>Apply</button>
Plan Revision	<button>Apply</button>
Planning Application Appeal (Development Appeal)	<button>Apply</button>
<b>Planning Application Objection</b>	<b><button>Apply</button></b>
Planning Application Representation	<button>Apply</button>
Planning Pre-Consultation	<button>Apply</button>

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Good Morning, [Jordan Smith](#) 

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Apply for Plan - Planning Application Objection \*REQUIRED

1 2 3 4 5 6

Locations Type Contacts More Info Attachments Review and Submit

LOCATIONS

BEFORE YOU BEGIN:

- Please make sure you have read through our guide to [Commenting on Planning Applications](#).
- Do you have your Objection letter ready?
  - In Step 5 you will be asked to upload your Objection Letter. (Supported file types: pdf, jpg, png, jpeg, doc, docx)

Type: Location  
10  
81 South Road, Warwick, Bermuda, WK08  
Main Address   
Parcel Number 09840  
Main Parcel

Location   
 



## Step 5: Confirmation

After submitting, you will receive a confirmation email. Save this for your records.

### Tips:

- Be clear and concise in your objection.
- Submit before the stated deadline for public objections.